



Online Privacy Policy

Thank you for visiting the Joint Venture Hospital Laboratories Bill Pay web site. Joint Venture Hospital Laboratories Bill Pay has designed its Privacy Policy to inform you about our current data collection and how we use your personal information. From time to time, Joint Venture Hospital Laboratories may, without notice, modify or eliminate all or a portion of this Privacy Policy.

When Joint Venture Hospital Laboratories Bill Pay collects personal and financial information, all information is handled in accordance with the terms and conditions of our applicable merchant agreement(s) and PCI standards. This information is always collected via a secure online portal or in hard copy format. **Joint Venture Hospital Laboratories Bill Pay will never request sensitive data via email, as is done in phishing scams.** If Joint Venture Hospital Laboratories engages vendors and other outside contractors, they are subject to our contractual security requirements. For purposes of credit reporting, verification and risk management, merchants using the Joint Venture Hospital Laboratories Bill Pay service to collect payment may share information with third parties. We, or the merchant, may also disclose information in response to a request issued by a court, government agency or regulatory authority.

The only information we collect about you is information that you provide us.

The information we collect may include, for example, your name, mailing address, e-mail address and telephone number. If you supply us with personal data and request information from us, we will contact you to provide you with the information you requested. We may also contact you to follow up on your online payment, or we may send you other information about Joint Venture Hospital Laboratories and its products or services that we believe you would find interesting or helpful.

We are committed to protecting the confidentiality of your personal information.

Joint Venture Hospital Laboratories Bill Pay policies limit access to the personal information we collect to those Joint Venture Hospital Laboratories employees and Joint Venture Hospital Laboratories business relationships that need the information to fulfill their business responsibilities. We require our employees to adhere to the Joint Venture Hospital Laboratories Privacy Policy. Employees who violate the Pay Privacy Policy are subject to disciplinary action, up to and including dismissal.

When Joint Venture Hospital Laboratories Bill Pay collects personal information about you, we handle this information in accordance with the terms and conditions in our applicable merchant agreement. When Joint Venture Hospital Laboratories engages vendors and other outside contractors, they are subject to our contractual requirements. For purposes of credit reporting, verification and risk management, merchants using the Joint Venture Hospital Laboratories Bill Pay service to collect payment from you may share information about you with third parties. We or the merchant may also disclose information in response to a request issued by a court, government agency or regulatory authority.

We will inform you about the general uses of the information we collect about you.

When we have a direct customer relationship with you, we will strive to make information available to you about the general uses of the information we collect. This information is made available through privacy notices on our Web sites and in other formats that are publicly available or through other means specified by applicable state and federal laws. In addition, when Joint Venture Hospital Laboratories Bill Pay obtains personal information about consumers indirectly through our member laboratories, we require our member laboratories to provide these consumers with their own timely and complete privacy notice.

We strive to give you choices about how your information will be used.

When we obtain personal information as part of our direct relationship with you, we will not share this information with nonaffiliated third parties, except in the following circumstances:

- In accordance with the Joint Venture Hospital Laboratories Privacy Policy
- To facilitate and complete merchant-initiated or authorized transactions
- To comply with federal, state and local laws, including credit reporting laws and card association rules

Since your needs may change, and Joint Venture Hospital Laboratories continuously develop new products and services, we may contact you to determine if we can provide you with additional services. Most of our customers appreciate hearing about our new products and services and prefer that we continue to contact them. If you would prefer not to be contacted we will make information available to you about how you may request to have your name removed from any Joint Venture Hospital Laboratories owned marketing lists.

We maintain procedures to assure the quality of information we collect and, in some instances, we inform you how you can access your information and make corrections, if necessary.

Joint Venture Hospital Laboratories Bill Pay employs appropriate measures to assure the quality of information that we collect directly from you. In some instances, where Joint Venture Hospital Laboratories Bill Pay collects information directly from you, Joint Venture Hospital Laboratories Bill Pay informs you how to correct any erroneous or out-of-date information stored in our database. As you visit our various Web pages, please be sure to review the privacy policies applicable to those sites. We abide by applicable laws related to such information.

We use appropriate security safeguards.

At Joint Venture Hospital Laboratories, security is important. Joint Venture Hospital Laboratories employs appropriate measures, including advanced technology, to protect personal information collected against unauthorized access, disclosure, alteration or destruction. These measures may include, among others, encryption, physical access security and other appropriate technologies. Joint Venture Hospital Laboratories continually reviews and enhances its security systems, as necessary.

Joint Venture Hospital Laboratories Bill Pay web sites may be linked to other web sites.

Joint Venture Hospital Laboratories may create links to third-party Web sites. Joint Venture Hospital Laboratories is not responsible for the content or privacy practices employed by third-party Web sites that are linked to our Web site. Neither does Joint Venture Hospital Laboratories control or warrant the utility, merchantability or workmanship of the products or services offered at third-party web sites.

We strive to maintain our privacy standards.

Joint Venture Hospital Laboratories strives to meet our privacy program standards. In doing so, we do the following:

- Employee privacy training and employee compliance related to the Privacy Policy
- Periodic assessments of Joint Venture Hospital Laboratories compliance with this Privacy Policy
- Periodic management review to ensure that Joint Venture Hospital Laboratories actively participates in appropriate privacy activities, including self-regulatory initiatives

How the Joint Venture Hospital Laboratories Privacy Policy applies to you.

The examples contained in this Privacy Policy are illustrations only, and they are not intended to be all-inclusive. If you decide to close your merchant account or become an inactive customer, or if we close or suspend your account, our Privacy Policy, as it may exist from time to time, will continue to apply. We may amend this Privacy Policy at any time, and we will inform you of changes as required by law. You may have other privacy protections under state laws, and we will comply with applicable state laws when we disclose information about you. This Privacy Policy applies to all accounts you may have with us, and it replaces all our previous disclosures to you about our information practices.

This Joint Venture Hospital Laboratories Privacy Policy is currently applicable only to Joint Venture Hospital Laboratories United States customers and visitors to our Web site. Cross-border transactions may have their own rules and practices.